

Thank you for purchasing with Bloch online.

If you would like to return your purchase please read the information below and fill out the form with your return. We value your custom and will endeavour to refund or credit products that meet the criteria below.

Conditions

For the return of Bloch online purchases, regardless of whether they are faulty, change of mind or incorrect fit you must meet the following return policy conditions:

- The item/s must be returned within 14 days of receipt
- The item/s must be unworn and unwashed in original saleable condition with all labels/tags attached
- The Tax Invoice must be provided as proof of purchase

We reserve the right to inspect garments to determine the return policy conditions are met, therefore the item/s must be unworn and unwashed in original saleable condition with all labels/tags attached. If the goods arrive in the appropriate condition a refund of the cost of the goods will be provided. We do not refund shipping charges.

If a replacement size, colour or alternative items are required you will need to place a new order online. You will be charged for the cost of shipping the new item.

You are responsible for the costs of returning goods to us. Any goods returned are your responsibility until they reach our warehouse. We will not be held liable for any goods lost or damaged in transit, therefore we recommend you use a courier or eParcel through Australia Post to return the goods. Please ensure your return is correctly packaged to prevent any damage to the items in transit.

For Faulty Goods

We reserve the right to determine whether a product is faulty and will conduct a production and quality check. A response for faulty claims will be received within 5 working days of the items arrival at the returns address. If deemed faulty, a refund of the cost of the goods will be provided. In addition the reasonable cost of returning the faulty item/s back to us will also be refunded.

Products purchased online may not be returned or exchanged in a Bloch store.

Sale items bought on this website cannot be exchanged or refunded. No rain checks.

Hosiery cannot be exchanged or refunded due to hygiene reasons.

QTY	PRODUCT CODE	DESCRIPTION	PLEASE CIRCLE	REASON CODE	Reason for Return Code
			Online Credit / Refund		1. Looks Different to Image on Site 2. Faulty 3. Doesn't Fit Properly 4. Incorrect item received
			Online Credit / Refund		
			Online Credit / Refund		
			Online Credit / Refund		
			Online Credit / Refund		
			Online Credit / Refund		

Returns should be sent to: **Bloch Online Returns
PO BOX 302
Rosebery NSW 1445**